

VOLUNTEER!!!

- Do you have the time and the desire to volunteer at your local courthouse?
- Do you enjoy working with the public?
- Are you patient and understanding with an enthusiasm for helping others?

- If so, you should apply to be a Volunteer Information Officer.

- Learn about the justice system!!
- Help your community realize equal access to justice!!

VOLUNTEER INFORMATION OFFICER ACTIVITIES...

- Staff volunteer centers in courthouse lobbies, and provide directions to various Court departments.
- Provide written information including maps and directions to other court locations.

AND SUPPORT...

- The Court will provide all necessary resource materials and orientation sessions for our Information Officers.
- Court staff will be available to answer questions.
- The Superior Court is grateful to all our volunteers and their assistance in serving the public and improving access to justice.

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01/08

COURT AUXILIARY
PROGRAM HISTORY

The creation of the Volunteer Information Officer Program resulted from significant community participation. In 1998, the Superior Court's Community Focused Court Planning Committee, developed a Community Focused Court Strategic Plan.

The process included neighborhood outreach and comment from the residents of Alameda County. Access to the court was made a main goal of the strategic plan.

One suggestion was to provide better information services at each court location.

This program presents an opportunity for the Court to provide better service to the public and allows the public to show their support for the Court. Today we have approximately forty volunteers serving the public at four locations, two in Oakland, and one each in Hayward and Fremont.

OUR VOLUNTEERS

Volunteers come from all walks of life and from all areas of Alameda County.

However, these volunteers have one fact in common, a desire to contribute to their community. The diversity of our volunteers is one of the strengths of our program, encouraging community participation.

Once accepted as a Volunteer Information Officer the volunteers are quite busy, answering questions from the public.

Our volunteers are a high priority for the Court. The spirit of community service, civic participation, and court – community cooperation, is a tendency the Court wishes to foster in conjunction with our communities.



VOLUNTEERS WANTED!!

VOLUNTEER
INFORMATION
OFFICERS
NEEDED

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Superior Court of California,
County of Alameda