



SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA  
**SELF-HELP CENTER & FAMILY LAW FACILITATOR'S OFFICE**



<p style="text-align: center;"><b><u>LIVE CHAT HOURS</u></b>  Monday – Thursday  9:00 a.m. - 12:00 p.m.  <b>*We may stop taking new chats before the stated hours  once we reach capacity</b></p> <p>To access the Self-Help webpage and LiveChat, use your phone to scan the QR code located in the top right-hand corner of this sheet or go to <a href="http://www.alameda.courts.ca.gov/self-help">www.alameda.courts.ca.gov/self-help</a>.</p>	<p style="text-align: center;"><b><u>TEL. (510) 272-1393</u></b>  Phone hours:  Monday – Thursday  2:00 p.m. - 4:00 p.m.  <b>*Messages can only be left during phone hours. Calls are returned within 5 business days.</b></p>
<p style="text-align: center;"><b><u>IN PERSON APPOINTMENTS/REMOTE APPOINTMENTS/REMOTE WORKSHOPS</u></b></p> <p>Please contact us via LiveChat or phone to be screened for an appointment or workshop. <b>Appointments are available IN PERSON or remotely (ZOOM or phone). Workshops are available remotely (ZOOM).</b> Referrals are available for those who do not qualify for an appointment or workshop.  <b>NOTE:</b> Walk-in services are not available at this time.</p>	
<p style="text-align: center;"><b>Self-Help Center provides information and assistance with:</b></p> <ul style="list-style-type: none"> <li>• Divorce • Parentage • Custody/Visitation/Support • Name Change</li> <li>• Small Claims • Consumer Debt Collection (limited assistance) • Gender Change</li> <li>• Eviction Defense • Guardianship (of the person) • Limited Conservatorship</li> <li>• Restraining Orders: Civil Harassment, Domestic Violence &amp; Elder Abuse</li> <li>• CARE (Community Assistance, Recovery, and Empowerment)</li> </ul>	

♦Language services are available♦

- **Self-Help services vary in scope, and depending on your matter, you may be provided a referral, assisted the same day, scheduled for a future appointment or workshop, or asked to contact Self-Help another day.**
- **Self-Help does not provide legal advice and cannot represent you in court. If you are represented by an attorney, or have an attorney of record, Self-Help is unable to provide assistance with your case.**
- **Referrals are available to outside agencies and organizations regarding matters that Self-Help is unable to assist with.**

**Community Clinics (by appointment only)**

Clinics held by East Bay Community Law Center call (510) 548-4040

- Consumer Debt Clinic •Eviction Defense

Clinics held by Legal Access Alameda call (510) 302-2222

- Low Income Landlord •Bankruptcy •Family Law

**PLEASE SEE REVERSE SIDE FOR A LIST OF ADDITIONAL COMMUNITY RESOURCES**

## **ADDITIONAL RESOURCES**

### **Alameda County Bar Association**

(510) 302-2222

Lawyer Referral Service: (Referrals to private attorneys. These attorneys charge for their services)

Legal Access Alameda: (Family Law, Bankruptcy, Low-Income Landlords and Legal Assistance Saturday Program)

### **Alameda County Family Justice Center**

(510) 267-8800 or [info@acfjc.org](mailto:info@acfjc.org)

(Assistance for individuals experiencing domestic violence, stalking, sexual assault, child abuse, elder abuse, child abduction, or human trafficking)

### **Asian Pacific Islander Legal Outreach**

310 8<sup>th</sup> Street, Suite 305, Oakland, CA 94607

(510) 251-2846

(Family law; Domestic Violence Restraining Orders; immigration; elder abuse; public benefits; housing)

### **Bay Area Legal Aid**

1735 Telegraph Ave., Oakland, CA 94612

(800) 551-5554

(Family law; Domestic Violence Restraining Orders; public benefits; housing rights)

### **Centro Legal de La Raza**

3400 E. 12<sup>th</sup> St., Oakland, CA 94601

(510) 437-1554

(Immigration services; pre-eviction advocacy; eviction defense)

### **East Bay Community Law Center**

2921 Adeline St., Berkeley, CA 94703

(510) 548-4040

(Eviction defense for low-income tenants living in Oakland, Berkeley, Emeryville, and Alameda; consumer rights; record expungements)

### **Eviction Defense Center**

350 Frank H. Ogawa Plaza #703, Oakland, CA 94612

(510) 452-4541

(Eviction defense, including court representation, for tenants living in Alameda County)

### **Family Violence Law Center**

(510) 208-0220

(Domestic Violence Restraining Orders)

### **Legal Assistance for Seniors**

333 Hegenberger Road, Ste. 850, Oakland, CA 94621

(510) 832-3040

(Age 60+: Elder abuse; immigration; health law; public benefits; limited conservatorship (pro per only); housing. Age 50+: guardianship)